



# FirstLine™ Essentials

## Over-the-Counter Care at No Cost to You

FirstLine Essentials is an OTC benefit that gives you credits to spend on over-the-counter care. Shop toothpaste, pain relief, vitamins, cough drops and more. As a member, it's all included with your Health New England Medicare Advantage plan.

### How it Works

1. A credit of \$40 is added to your account every three months.
2. Use your credits to buy over-the-counter products.
3. Credits expire every three months.

### Questions?



Call us toll-free at (877) 443-3314, TTY 711, Monday-Friday, 8 a.m.-8 p.m. (Oct. 1-Mar. 31, 8 a.m.-8 p.m., seven days a week).



Or visit [healthnewengland.org/medicare/otc-2021](http://healthnewengland.org/medicare/otc-2021).



**Health New England**  
Where you matter.

FirstLine Benefits™ is a DBA of OptumRx® and is the supplier of all products within this mailing.

The OTC benefit can only be redeemed through FirstLine Benefits. Credits expire every three months and do not accumulate.

Health New England Medicare Advantage is an HMO/HMO-POS Plan with a Medicare contract. Enrollment in Health New England Medicare Advantage depends on contract renewal.

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