

Member Portal—Your Online Health Plan Resource

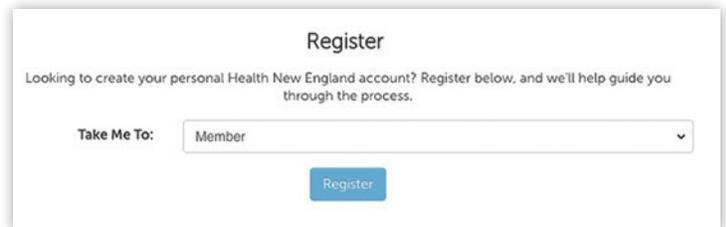
We love to hear from our members, but we know it isn't always convenient to call during our regular business hours. On Health New England's Member Portal, my.HealthNewEngland.org, you can do many of the same things online that you would over the phone.

On the Member Portal, you can access recent medical and pharmacy claims, see your family's deductible balances, and search for a provider. You can also view and print your Explanations of Benefits (EOBs) from the Claims page. EOBs are no longer automatically mailed to members, but you can change your preference on the Member Portal to have your EOBs mailed to you. You can change other mailing preferences here as well.

Visit my.HealthNewEngland.org and register today!

How to sign up for Health New England's Member Portal

1. Have your HNE member ID card on hand
2. Go to my.healthnewengland.org
3. Select **Member** in the drop-down menu
4. Click the **Register** button
5. Enter your **member ID** number and follow the on-screen prompts



The screenshot shows a registration form titled "Register". Below the title, it says "Looking to create your personal Health New England account? Register below, and we'll help guide you through the process." There is a dropdown menu labeled "Take Me To:" with "Member" selected. Below the dropdown is a blue "Register" button.

Follow Health New England on Social Media

Become a fan to find out what Health New England is up to in the community.



facebook.com/HealthNewEngland



twitter.com/hneinc

