

Filing Closed Captioning Complaints

Closed captioning complaints must be filed within 60 days of the captioning problem.

File your complaint with the FCC. The FCC will send your complaint to your video programming distributor (the TV station or your cable or satellite TV service). The distributor must respond to your complaint within 30 days.

Online: You can file your complaint by using the FCC's [online complaint form](#).

Email: File your complaint by email to fccinfo@fcc.gov

Fax: 1-866-418-0232

Letter:

Federal Communications Commission
Consumer & Governmental Affairs Bureau
Consumer Complaints
445 12th Street, SW
Washington, D.C. 20554