

Information Needed for Complaint to FCC about Closed Captioning (You can call provider direct)

		Contact Info	
VPD Name	ABC Family	Phone:	818-569-7999
		Fax:	818-955-9431
VPD Type	Cable	Email:	Datg.dl-abccngcc@disney.com
		Name:	John Sheehe
Call Sign		Title:	VP, Mastering & Distribution Services
		Address 1:	3800 West Alameda Avenue
Channel Network		Address 2:	Suite 611
		City:	Burbank
Channel No.		State:	CA
		Zip:	91505
		Phone:	818-569-7999
		Fax:	818-955-9431
		Email:	john.sheehe@disney.com

VPD Name	Charter Communications, Inc	Phone:	888-438-2427
		Fax:	864-297-2236
VPD Type	Cable	Email:	PriorityEscalationTeam@chartercom.com
		Name:	Michael Henry
Call Sign		Title:	Executive Escalation Manager
		Address 1:	2 Digital Place
Channel Network		Address 2:	
		City:	Simpsonville
Channel No.		State:	SC
		Zip:	29681
		Phone:	864-297-2248
		Fax:	864-297-2236
		Email:	PriorityEscalationTeam@chartercom.com

VPD Name	Comcast Cable	Phone:	800-266-2278
		Fax:	215-286-4700
VPD Type	Cable	Email:	Closed_Captioning@comcast.com
		Name:	Rick Germano
Call Sign		Title:	Closed Captioning Office
		Address 1:	1701 John F. Kennedy Blvd.
Channel Network		Address 2:	
		City:	Philadelphia
Channel No.		State:	PA
		Zip:	19103
		Phone:	215-286-8000
		Fax:	215-286-4700
		Email:	Closed_Captioning@comcast.com

Information Needed for Complaint to FCC about Closed Captioning (You can call provider direct)

		Contact Info	
VPD Name	DIRECTV	Phone:	800-347-3288
		Fax:	303-483-8266
VPD Type	Satellite	Email:	ClosedCaptions@Directv.com
		Name:	Charles Schrum
Call Sign		Title:	Sr. Manager
		Address 1:	Closed Captions
Channel Network		Address 2:	P.O. Box 6550
		City:	Greenwood Village
Channel No.		State:	CO
		Zip:	80155
		Phone:	310-964-1010
		Fax:	303-483-8266
		Email:	ClosedCaptions@Directv.com

VPD Name	DISH Network	Phone:	202-293-0981
		Fax:	202-293-0984
VPD Type	Satellite	Email:	alexander.constantin@dishnetwork.com
		Name:	Alex Constantine
Call Sign		Title:	Government Affairs Analyst
		Address 1:	1110 Vermont Ave NW
Channel Network		Address 2:	Suite 750
		City:	Washington
Channel No.		State:	DC
		Zip:	20005
		Phone:	202-293-0065
		Fax:	202-293-0984
		Email:	alexander.constantin@dishnetwork.com

VPD Name	Disney Channel	Phone:	818-569-7999
		Fax:	818-955-9431
VPD Type	Cable	Email:	Datg.dl-abccngcc@disney.com
		Name:	John Sheehe
Call Sign		Title:	VP, Mastering & Distribution Services
		Address 1:	3800 West Alameda Avenue
Channel Network		Address 2:	Suite 611
		City:	Burbank
Channel No.		State:	CA
		Zip:	20005
		Phone:	818-569-7999
		Fax:	818-955-9431
		Email:	john.sheehe@disney.com

Information Needed for Complaint to FCC about Closed Captioning (You can call provider direct)

		Contact Info	
VPD Name	GORMALLY BROADCASTING LICENSES, LLC	Phone:	413-733-4040 Ext: 112
		Fax:	413-781-5733
VPD Type	Broadcaster	Email:	tbeacham@wggb.com
		Name:	Terry Beacham
Call Sign	WGGB-TV	Title:	Director of Engineering
		Address 1:	1300 Liberty St.
Channel Network	ABC	Address 2:	
		City:	Springfield
Channel No.	40	State:	MA
		Zip:	01104
		Phone:	413-733-4040 Ext: 112
		Fax:	413-781-5733
		Email:	tbeacham@wggb.com

VPD Name	SOAPnet	Phone:	818-569-7999
		Fax:	818-955-9431
VPD Type	Cable	Email:	Datg.dl-abccngcc@disney.com
		Name:	John Sheehe
Call Sign		Title:	VP, Mastering & Distribution Services
		Address 1:	3800 West Alameda Avenue
Channel Network		Address 2:	3800 West Alameda Avenue
		City:	Burbank
Channel No.		State:	CA
		Zip:	91505
		Phone:	818-569-7999
		Fax:	818-955-9431
		Email:	john.sheehe@disney.com

VPD Name	Verizon	Phone:	888-553-1555
		Fax:	888-806-7026
VPD Type	Local Exchange Carrier	Email:	videoclosedcaption@verizon.com
		Name:	Valerie DeCastro
Call Sign		Title:	Manager
		Address 1:	PO Box 33052
Channel Network		Address 2:	
		City:	St Petersburg
Channel No.		State:	FL
		Zip:	33701
		Phone:	888-553-1555
		Fax:	888-806-7026
		Email:	videoclosedcaption@verizon.com

Information Needed for Complaint to FCC about Closed Captioning (You can call provider direct)

		Contact Info	
VPD Name	WGBH EDUCATIONAL FOUNDATION	Phone:	413-781-2801 Ext: 258
		Fax:	413-731-7163
VPD Type	Broadcaster	Email:	crose@wgby.org
		Name:	Charles Rose
Call Sign	WGBY-TV	Title:	Director of Corporate Support
		Address 1:	WGBY-TV
Channel Network	PBS	Address 2:	44 Hampden St
		City:	Springfield
Channel No.	57	State:	MA
		Zip:	01103
		Phone:	413-781-2801 Ext: 258
		Fax:	413-731-7163
		Email:	crose@wgby.org

VPD Name	WWLP BROADCASTING, LLC	Phone:	413-377-1105
	Broadcaster	Fax:	413-377-1105
VPD Type		Email:	caption@wwlp.com
		Name:	Joshua N. Pila
Call Sign	WWLP	Title:	Regulatory Counsel
		Address 1:	One West Exchange Street
Channel Network	NBC	Address 2:	Suite 5A
		City:	Providence
Channel No.	22	State:	RI
		Zip:	02903
		Phone:	401-454-2880
		Fax:	401-454-6990
		Email:	Captioning@lintv.com