



# City of Chicopee



## Commission for the Disabled

City Hall Annex 274 Front Street  
Chicopee, MA 01013  
413-594-1575

### AMERICANS WITH DISABILITIES PUBLIC NOTICE

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990, the City of Chicopee will not discriminate against qualified individuals with disabilities on the basis of disability in any City service, program, or activity.

**Employment:** The City of Chicopee does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the Americans with Disabilities Act (ADA).

**Effective Communication:** The City of Chicopee will, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the City programs, services, and activities, including qualified sign language interpreters, CART services, documents in Braille, and other ways of making information and communications accessible to people who have a speech, hearing or vision disability. Media produced by the City of Chicopee for broadcast via television or internet will be closed captioned.

**Modifications to Policies and Procedures:** The City of Chicopee will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all the City programs, services, and activities. For example, individuals with service animals are welcomed in the City offices, even where pets are generally prohibited.

Anyone requiring an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a City program, service, or activity, should contact the ADA coordinator, or other contact as indicated in the public announcement at least three days prior to the scheduled event.

The ADA does not require the City of Chicopee to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that the City's program, service, or activity is not accessible to persons with disabilities should be directed to the ADA Coordinator.

The City will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

**Chris Nolan - ADA Coordinator**  
**17 Springfield Street**  
**Chicopee, MA 01013**  
**(413) 594-1700**