

Looking to Save Money on Prescriptions?

Check out Rx Savings Solutions. This program – that's no cost to you and your plan dependents – provides transparency into prescription costs and options.

It's a simpler way to save money at the pharmacy.



How to get started:

1.



ACCESS YOUR PORTAL

Register for this program at my.healthnewengland.org/rxss. You will need a HNE member portal account to register.

2.



REVIEW YOUR SAVINGS

Medications you or your family take will be displayed, along with all options to maximize your savings.

3.



TAKE ACTION

When savings are available, you'll receive a notice and in your RxSS dashboard, you'll find the next steps to start saving.

Get started through your Health New England member portal at: <https://my.healthnewengland.org/rxss>.

Questions? Contact the Rx Savings Solutions Pharmacy Support team.

To reach the Pharmacy Support team, call **1-800-268-7746** or email support@rxsavingsolutions.com, 8 a.m. to 9 p.m. ET, Monday through Friday.

Health New England complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. ATTENTION: If you speak any language other than English, language assistance services, free of charge, are available to you. Call (413) 787-4000 or TTY 711. Health New England cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (413) 787-4000 o TTY 711. Health New England cumple as leis de direitos civis federais aplicáveis e não exerce discriminação com base na raça, cor, nacionalidade, idade, deficiência ou sexo. ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para (413) 787-4000 ou TTY 711.

Frequently Asked Questions

What is Rx Savings Solutions? How does it work?

Rx Savings Solutions is a no-cost program that is a part of your health plan. This confidential program provides you and your plan dependents with cost-saving opportunities on your medications. Rx Savings Solutions looks at the medications you take and prepares a personalized prescription savings plan for you. When there is an opportunity to save, Rx Savings Solutions will send you a letter, text or email letting you know to log in and view your savings opportunities. Rx Savings Solutions is a fully HIPAA-compliant company. To learn more about how Rx Savings Solutions handles your information, visit the privacy policy at: <https://rxsavingsolutions.com/privacy-policy>.

Is this the same as my CURRENT Insurance or Mail Order Pharmacy?

Rx Savings Solutions is not the same as your prescription insurance and it is not a mail order pharmacy. It is a transparency program that is being offered to you and your health plan dependents to help you understand your prescription insurance and help you alleviate your out-of-pocket costs for prescription medications. It aims to find your medication for the lowest price possible at the pharmacy you choose.

How do I get the savings Rx Savings Solutions has found for me?

Details of each savings opportunity are available on your dashboard. To access, log in at <https://my.healthnewengland.org/rxss>. The secure portal will walk you through all the ways you could save money on any prescription you've filled in the last six months. If you find a prescription alternative that will cost you less, you can request the Rx Savings Solutions Pharmacy Support team to contact your doctor for their approval before they switch your medication to save you money.

What if I am not interested in the savings suggestions made?

The savings Rx Savings Solutions finds for you are suggestions for making more informed decisions about your healthcare. You may use the suggestions if you and your prescriber feel they are a good fit for you. If not, there is no requirement to use the savings found.

When I login to my account, I don't see one of the medications I'm taking. Why isn't it there and how do I add it?

The medications listed on your dashboard are those which you have filled in the last six months. In addition, the claims information that Rx Savings Solutions receives from your insurance company may come at a slight delay. If you have started a new medication, you can wait for the information from your insurance company to be delivered to Rx Savings Solutions, or you can use the Search Drug Prices tool located on your dashboard.

How do I look at my dependent's prescriptions?

Primary Policy Holders (subscribers) will have access to savings information for any minor dependents on their dashboard. Adult dependents will be required to create their own profile. A red dot over a member's name indicates that person can save on a prescription.

Access your account at <https://my.healthnewengland.org/rxss>

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