



The City of Chicopee has transitioned to daily updates as the COVID-19 situation has warranted a centralized/increase in the distribution of information. These updates are intended to keep all informed of the actions being taken to reduce the impacts of Coronavirus on the community.

On Tuesday, April 14, 2020, the following City of Chicopee Departments has reported:

Mayor's Office

- Mayor has reached out to multiple City banking institutions to see what they can offer our residents in relief for mortgage holders
- Fannie Mae and Freddie Mac are offering a forbearance program with a 60 day freeze on foreclosures, evictions, and hardship programs to suspend their mortgage payments for an agreed upon timeframe.
- Health New England is donating \$5000 to Lorraine's Soup Kitchen
- Mayor's Office will continue to track the curve for peak and plateau to track where Chicopee is
- Reaching out to lenders to ask them to work with individuals on delinquent mortgages and payment/deferment plans
- Prayers and condolences for the latest numbers from Holyoke Soldiers Home (40+) also, three were previously residents from Chicopee but do not count in Chicopee numbers as they are considered Holyoke residents at the time of death.

Health Department

- **133 Cases total to-date as of 04/14/2020 10:05 AM - still showing all demographics and ages**
 - 99 active cases
 - 33 recovered cases
 - 1 death
- Nurses are working to identify contacts and self-quarantine messages
- Staff is continuing focus on long-term care facilities

Police Department

- Dispatch is well staffed and using masks

- Stores are continuing to follow guidelines for customers and employees based on Gov. Baker social distancing requirements
- Call volumes are down and arrests are also down
- Checked on Soldier On and delivered 60 cloth masks to those residents
- Continuing to work on plans for reopening of the city amongst Governors Guidelines

Fire Department

- One firefighter in quarantine. One new individual reported fever – told to stay home and get tested at the Big E testing site.
- Mayor, Chief and some staff planning a visit to the Hampden County Sherriff Department’s – First Responder Recovery Home

Emergency Management

- PPE good to mid-week with Fire Department order put in this week
- Case of hand sanitizer received and distributed to Fire, Police, Health Dept., and DPW
- More PPE will be received this week
- Need about 100 masks and cloth masks need for DPW Sanitation workers
- Wash station being maintained

DPW

- 04/13 windstorm was mild and did not result in substantial damage to trees
- Needs more cloth masks for essential employees
 - Still reducing exposure to DPW employees through yellow bag program
- Will continue Trash/Recycle/Yard Waste pick-up as usual – NO PINK BAG PICK-UPS
- Continuing to clean and disinfect vehicles
 - Track of this time/supplies for possible COVID relief reimbursement

Council on Aging

- Wellness [phone]calls and check-ins continue to be made to seniors
- Working on no callback or pick up with 2 police officers –
 - The officers continue to check-in daily and are sent out with the list of people who aren’t answering their wellness phone calls [about 30 today]
 - Officers also delivering meals today for someone who does not have transportation.
- Constant contact with our wellness callers who send e-mail and phone updates daily.
- Special Prepared Dinners and Weekend packages continue to be offered
 - Grab and Go - 40+ orders
 - Meals on Wheels – still assisting with sign-ups
 - Utilizing Community Development Block Grant to pay for the curbside meal service.

Treasures Office

- Track of Calls/Cleaning/Delivery/Supplies of COVID related items for possible COVID relief reimbursement through MEMA
- PVPC has given us the second round of funds for COVID supplies needed
- Will be talking with the States A&F tomorrow

Schools

- Continuing meal distribution on M-W-F
 - 2 substations and Broadway were not available 04/13 due to weather issues (available today)
- No contact from students or families list is down to 290
 - Principals, VPs, and homeless liaison/attendance officer was utilized for this
 - Planning to utilize SROs for future contact with these students
- Guidance from State that ALL districts must open doors at Broadway for centralized enrollment purposes
- State announced that MCAS testing was cancelled
- All students that live in foster care, shelters, and DCF care must be provided Wi-Fi hotspots for educational purposes – totaling 300 appx.
- At the end of next week there will be a bus delivery of materials and supplies for Special Education students that need very specific items (standers, articulations packets, etc.)
- Teachers are performing at home learning extremely well. They have provided training to staff for teaching online
- Starting next week we will be providing virtual college tours and scholarship opportunity sessions.